## FORT SASKATCHEWAN PUBLIC LIBRARY



Title	Confidentiality of User Records		
Number	86/28 (replaces 86/04)	Date	Jan 10, 1991
Revised	Nov 12, 1997; Oct 01, 2012		
<b>5</b> 1:			

## **Policy**

- 1. Fort Saskatchewan Public Library Board and staff are subject to the Libraries Act and Freedom of Information and Protection of Privacy Act (FOIPP).
- 2. Access to user records is provided to library staff and volunteers as required in order for them to carry out the business of the library.
- 3. All patron records will be kept confidential but may be shared with resource sharing libraries for the purpose of collecting fines and retrieving borrowed materials.
- 4. Library board members, staff and volunteers will hold all personal information on staff and patrons (including patrons of any other libraries) in confidence. (See also Policy #12/02 Personal Information Banks Policy.)
- 5. No records are kept of the frequency or content of visits to the library by specific patrons. Staff and volunteers are not to discuss the reading habits of individual patrons.
- 6. No personal information will be provided to anyone for any reason except when a written court order is provided or where required by law (in written format).
- 7. Where not covered by this policy, access to user records will be in accordance with the FOIPP Act.

Approval		
Signature	Matthew Fellows Board Chair	